Corner House Dental Practice

Appointment Cancellation Policy

In order to maintain the smooth running of our practice and to make sure we are available to all of our patients in the most efficient manner possible, we operate the following policy in relation to changed or cancelled appointments:

• For appointments up to 45 minutes we require 24 hours notice for allchanges or cancellations

• For appointments over 45 minutes we require 48 hours notice for all changes or cancellations

In both of the above cases we require notification before 12.00 mid-day on a Friday for changes or cancellations relating to appointments on the following Monday.

Please be aware that if two appointments are cancelled without 24 hours notice or failed (without good reason), within a 12 month period no further appointments shall be offered at this practice.

There will be a charge for missed or short notice cancellations for all private appointments.